

OUR CONFIDENTIALITY STATEMENT

Confidentiality means that :

- We won't tell anyone about your visit
- We will keep your records and information private

Trained staff from other access points will only access your information if you use your card there.

In exceptional circumstances, like if we believe you or someone else might be in serious danger, we may feel there is a need to pass information on. Even if we do, we will always talk to you first. This applies to everyone, no matter what age they are.

Under 16s have the same right to confidentiality as everyone else.